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LEAD INSTALLATION TECHNICIAN

Full-Time

Build Your Career in Security Technology

Northeastern Security Systems is seeking an experienced Lead Installation Technician to join our team. This position offers the opportunity to work with a diverse range of electronic and physical security technologies while taking a leadership role in installations for commercial businesses and financial institutions.

We're looking for a technically skilled, dependable professional who enjoys troubleshooting complex systems, takes pride in quality workmanship, and can independently coordinate installations while supporting fellow technicians.

What You'll Do

- Lead and perform installations, programming, testing, and troubleshooting of electronic and physical security systems.
- Work with video surveillance, access control, intrusion detection, electronic locking systems, and specialized banking equipment.
- Coordinate on-site installation activities to ensure projects are completed safely, efficiently, and according to specifications.
- Diagnose technical issues involving low-voltage electrical, mechanical, and network-connected systems.
- Provide technical guidance and hands-on support to other installation technicians.
- Communicate professionally with customers, project management, and team members.
- Maintain accurate installation records, work orders, and testing documentation.
- Ensure compliance with manufacturer specifications, applicable codes, and company safety standards.

What We're Looking For

Required Qualifications

- Minimum of five years of hands-on experience installing and troubleshooting low-voltage electronic security systems or related electromechanical equipment.
- Strong troubleshooting and problem-solving abilities.
- Experience with commercial video surveillance, intrusion detection, or access control systems.
- Understanding of low-voltage wiring, electrical circuits, and basic IP networking.

Your Direction for Security



- Ability to interpret technical drawings, wiring diagrams, and manufacturer documentation.
- Ability to work independently, manage job-site responsibilities, and collaborate with a team.
- Strong communication skills and a customer-focused approach.
- Valid driver's license.

Preferred Experience

- Previous experience as a lead technician or coordinating installation projects.
- Proficiency with electronic security systems, alarm systems, and integrated security technologies.
- Familiarity with physical security solutions and related electromechanical systems is a plus.
- Knowledge of ATM, ITM, and teller cash recycler equipment is beneficial but not required.
- Exposure to drive-up banking equipment and pneumatic tube systems is preferred.
- Relevant manufacturer certifications or specialized industry training.

Work Requirements

This position involves travel to customer locations within the assigned service territory, with occasional overnight stays. Schedule flexibility, including occasional evening or weekend work and rotational on-call assignments, may be required.

The position also involves physical installation activities, including lifting equipment, climbing ladders, and working in a variety of commercial environments, with or without reasonable accommodation.

Why Join Northeastern Security Systems?

Established in 1986, Northeastern Security Systems is a family-owned security integration company serving commercial businesses and financial institutions.

Our technicians work with a broad range of security technologies, from traditional intrusion detection and access control to specialized banking and physical security equipment.

We value technical expertise, dependable service, professional development, and employees who take pride in delivering quality solutions.

Ready to Take the Next Step?

If you're an experienced security technician looking for an opportunity to expand your technical expertise and take a leadership role, we'd like to hear from you.

Apply Today - Join the Northeastern Security Systems Team!